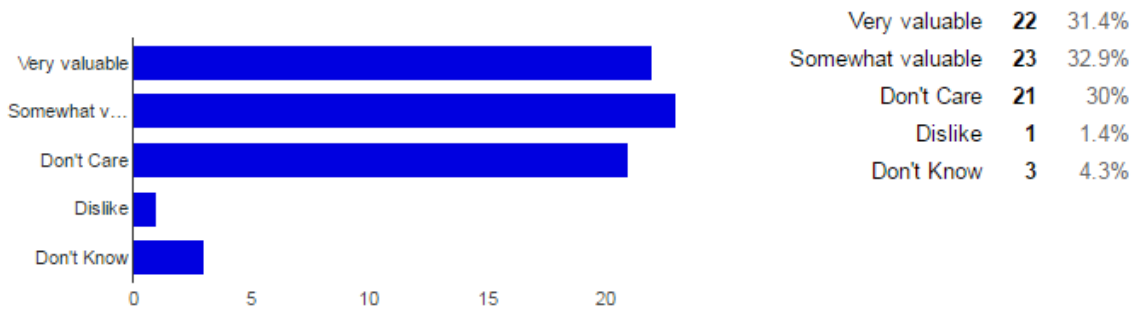# Summary of Responses to UHills Website Wish List Survey

An invitation to participate was sent to (1) ICHA's master list of contacts for all current residents, (2) posted to the community listserv, and (3) posted on the uhills.org website. A link to a draft specification for the envisioned website was also provided.
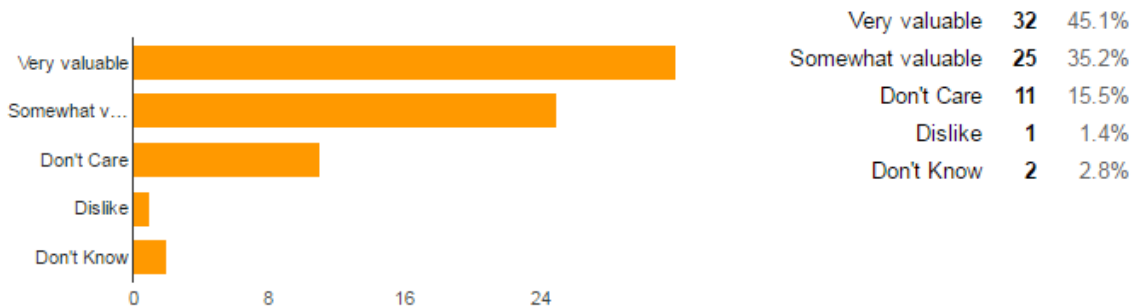
The following plots summarize the responses received. (We did not post multiple reminders, so this is a snapshot of the cross-section who reply the first time they are asked. ;-)

The results are useful in guiding our prioritization of various possible features. Thank you to everyone who participated in the survey. Those who volunteered to serve as advisors or beta testers will be contacted soon!
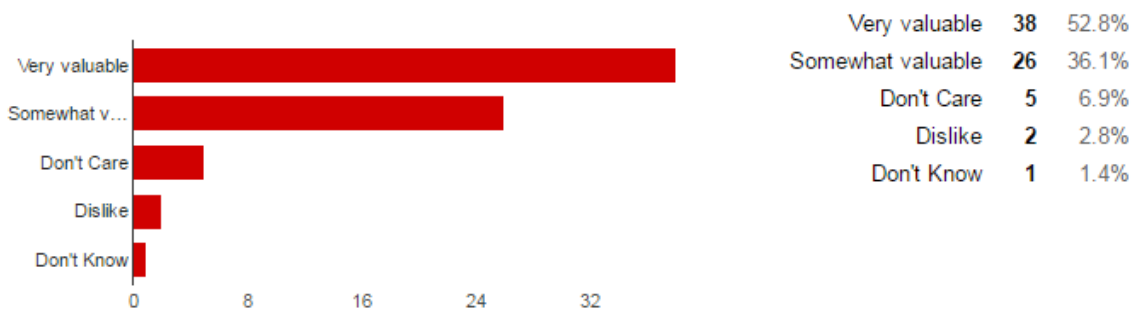
Customizable user profile & contact info [How valuable would the following features be to you?]
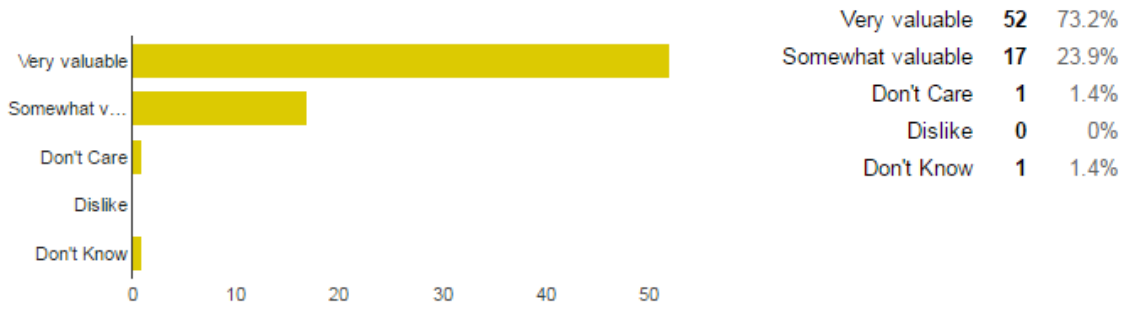
Very valuable	22	31.4%
Somewhat valuable	23	32.9%
Don't Care	21	30%
Dislike	1	1.4%
Don't Know	3	4.3%

Customizable privacy settings [How valuable would the following features be to you?]

Very valuable	32	45.1%
Somewhat valuable	25	35.2%
Don't Care	11	15.5%
Dislike	1	1.4%
Don't Know	2	2.8%

Opt-in Community Directory [How valuable would the following features be to you?]

Very valuable	38	52.8%
Somewhat valuable	26	36.1%
Don't Care	5	6.9%
Dislike	2	2.8%
Don't Know	1	1.4%

Community Event Calendar [How valuable would the following features be to you?]

Very valuable	52	73.2%
Somewhat valuable	17	23.9%
Don't Care	1	1.4%
Dislike	0	0%
Don't Know	1	1.4%

ICHA Email Announcements [How valuable would the following features be to you?]

Very valuable	51	70.8%
Somewhat valuable	18	25%
Don't Care	2	2.8%
Dislike	1	1.4%
Don't Know	0	0%

Very valuable
Count: 51

HRB Email Announcements [How valuable would the following features be to you?]

Very valuable	48	66.7%
Somewhat valuable	17	23.6%
Don't Care	4	5.6%
Dislike	1	1.4%
Don't Know	2	2.8%
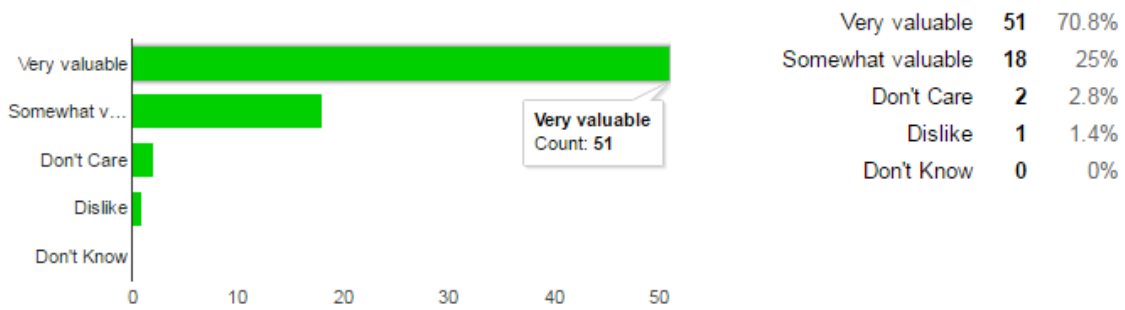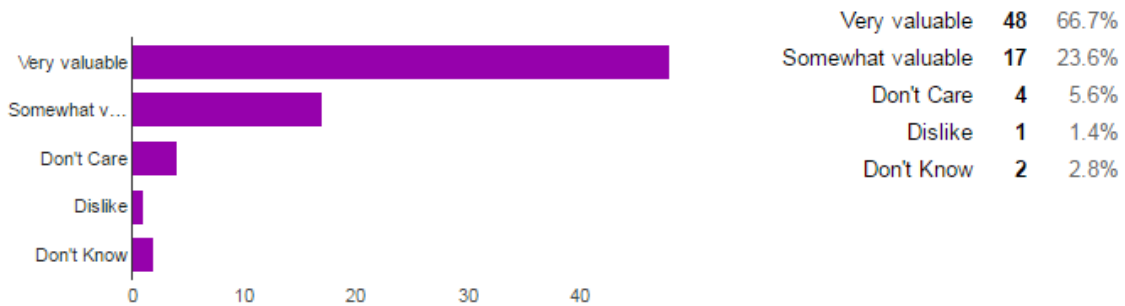
Unmoderated Resident Email (Listserv) [How valuable would the following features be to you?]

Very valuable	40	55.6%
Somewhat valuable	15	20.8%
Don't Care	8	11.1%
Dislike	9	12.5%
Don't Know	0	0%
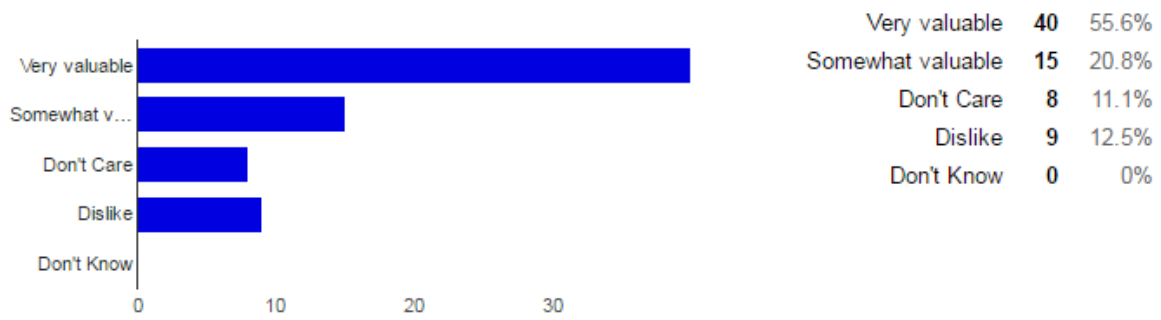
Topical Discussion Forums [How valuable would the following features be to you?]

Very valuable	16	22.9%
Somewhat valuable	27	38.6%
Don't Care	15	21.4%
Dislike	5	7.1%
Don't Know	7	10%
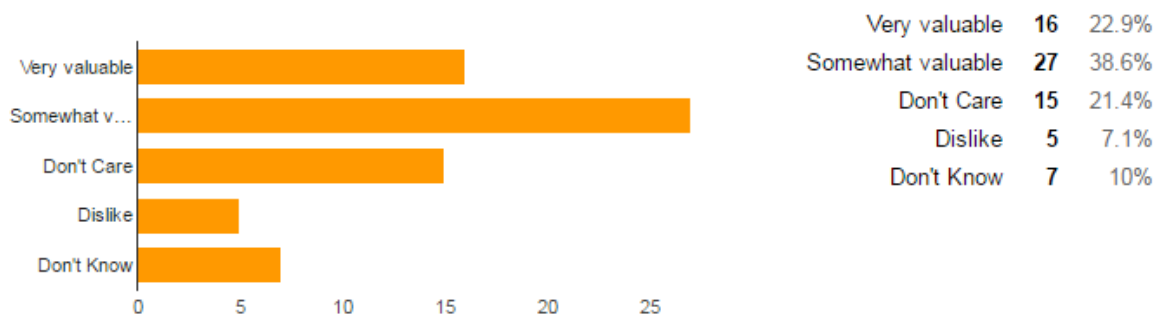
On-line Facility Reservations [How valuable would the following features be to you?]

Very valuable	55	74.3%
Somewhat valuable	13	17.6%
Don't Care	4	5.4%
Dislike	0	0%
Don't Know	2	2.7%
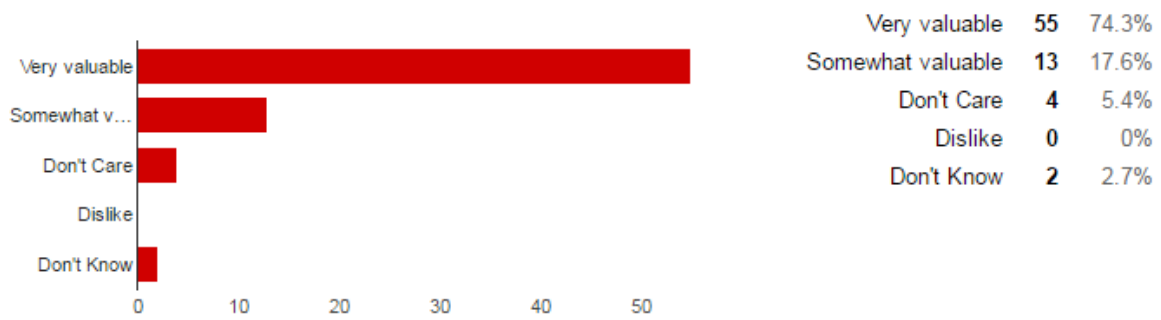
On-line payment of reservation fees [How valuable would the following features be to you?]

Very valuable	37	52.9%
Somewhat valuable	20	28.6%
Don't Care	12	17.1%
Dislike	0	0%
Don't Know	1	1.4%
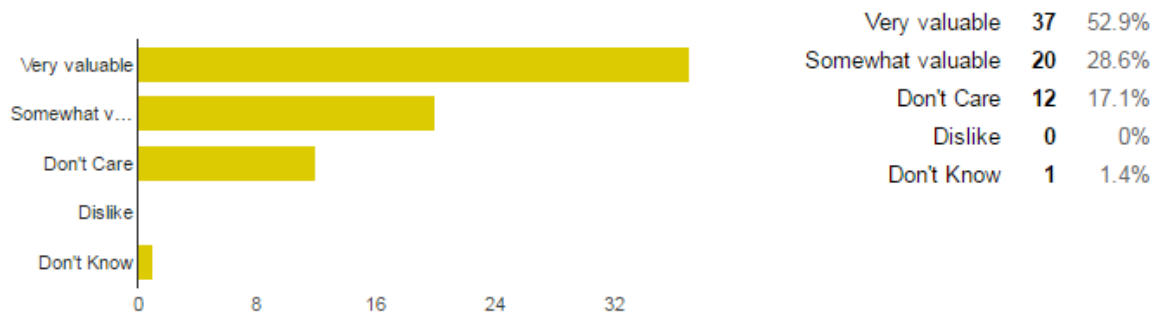
On-line repair/maintenance requests [How valuable would the following features be to you?]

Very valuable	55	75.3%
Somewhat valuable	11	15.1%
Don't Care	6	8.2%
Dislike	0	0%
Don't Know	1	1.4%
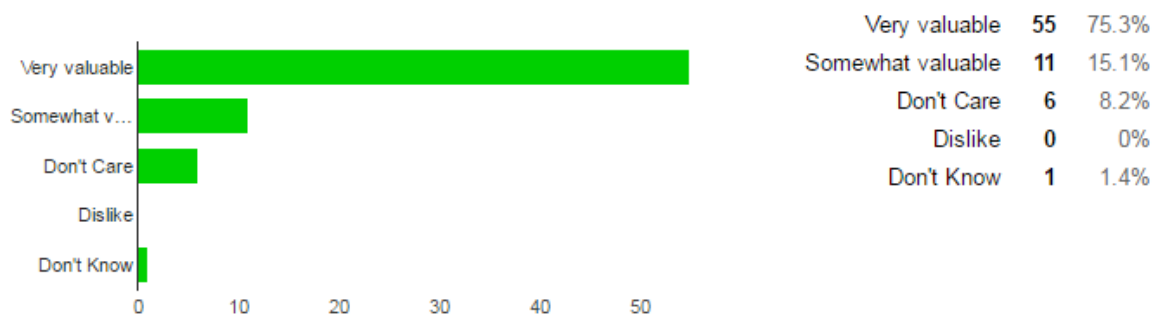
Info (policies, forms, FAQs) [How valuable would the following features be to you?]

Very valuable	47	67.1%
Somewhat valuable	20	28.6%
Don't Care	3	4.3%
Dislike	0	0%
Don't Know	0	0%
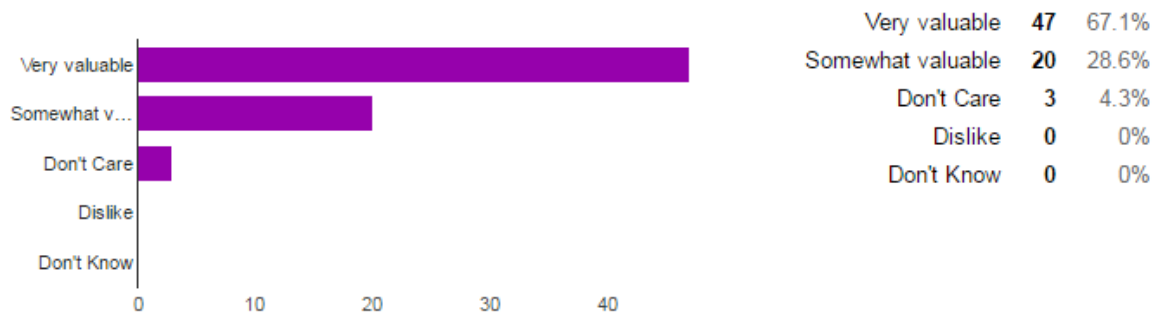
HRB and ICHA meeting minute archives [How valuable would the following features be to you?]

Very valuable	29	40.3%
Somewhat valuable	30	41.7%
Don't Care	12	16.7%
Dislike	0	0%
Don't Know	1	1.4%
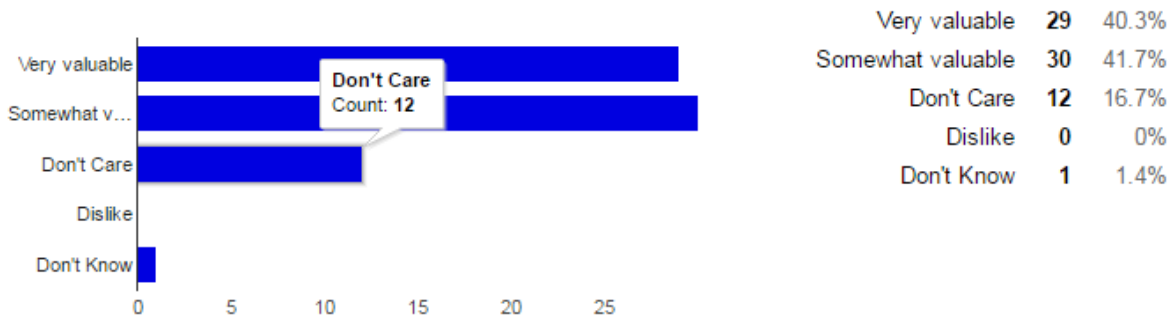
Pet Gallery/Registry [How valuable would the following features be to you?]

Very valuable	7	10%
Somewhat valuable	16	22.9%
Don't Care	39	55.7%
Dislike	4	5.7%
Don't Know	4	5.7%
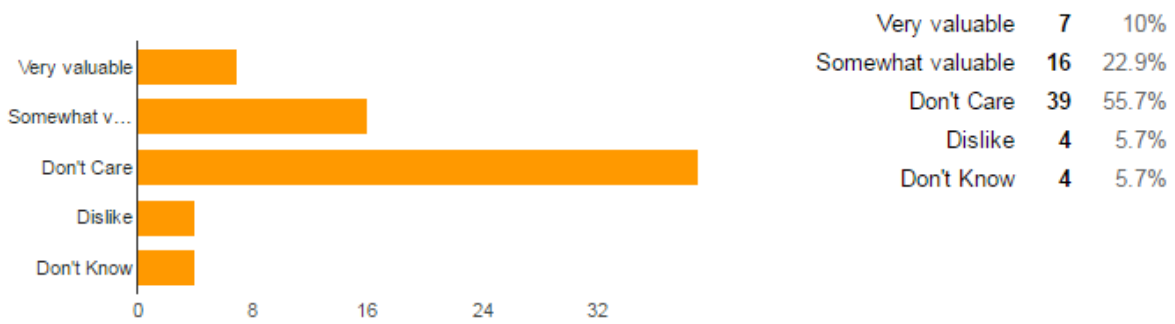
Classified Ads [How valuable would the following features be to you?]

Very valuable	32	43.8%
Somewhat valuable	27	37%
Don't Care	8	11%
Dislike	3	4.1%
Don't Know	3	4.1%
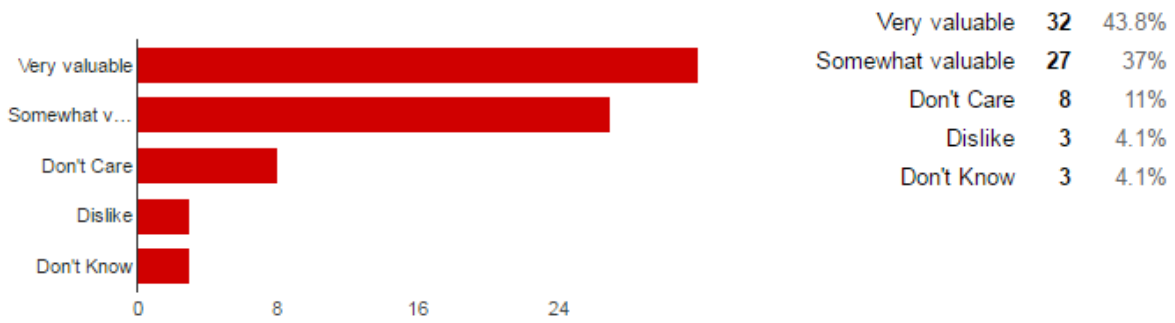
Contractor Recommendations [How valuable would the following features be to you?]

Very valuable	47	62.7%
Somewhat valuable	21	28%
Don't Care	6	8%
Dislike	1	1.3%
Don't Know	0	0%
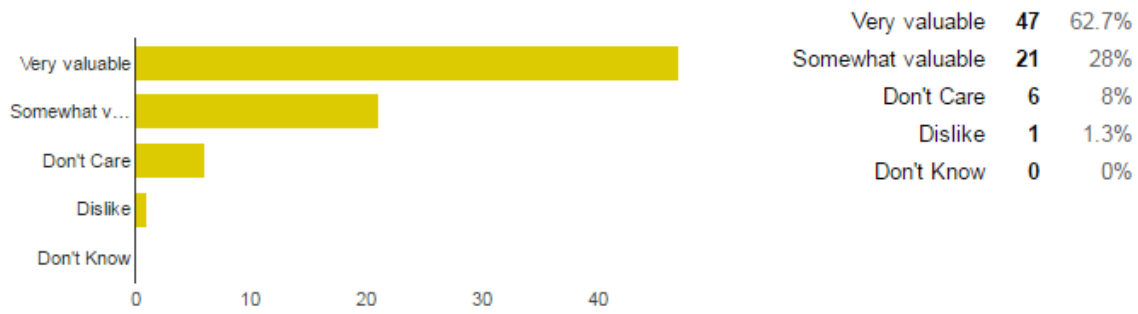
Public photo Galleries [How valuable would the following features be to you?]
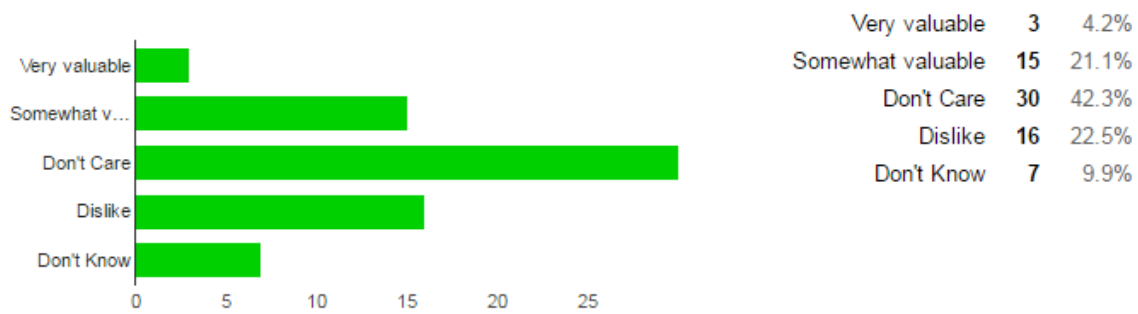
Very valuable	3	4.2%
Somewhat valuable	15	21.1%
Don't Care	30	42.3%
Dislike	16	22.5%
Don't Know	7	9.9%

Community-only photo Galleries [How valuable would the following features be to you?]

Very valuable	4	5.7%
Somewhat valuable	25	35.7%
Don't Care	28	40%
Dislike	8	11.4%
Don't Know	5	7.1%
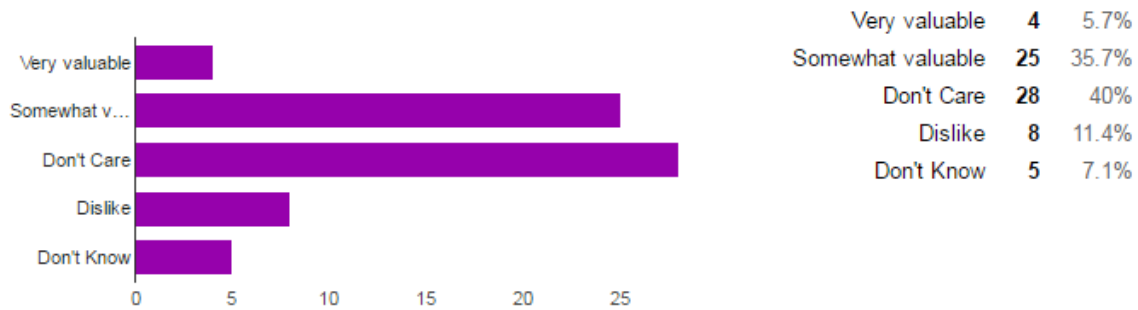
Timebank / Tool Sharing / etc. [How valuable would the following features be to you?]

Very valuable	13	18.8%
Somewhat valuable	25	36.2%
Don't Care	19	27.5%
Dislike	1	1.4%
Don't Know	11	15.9%
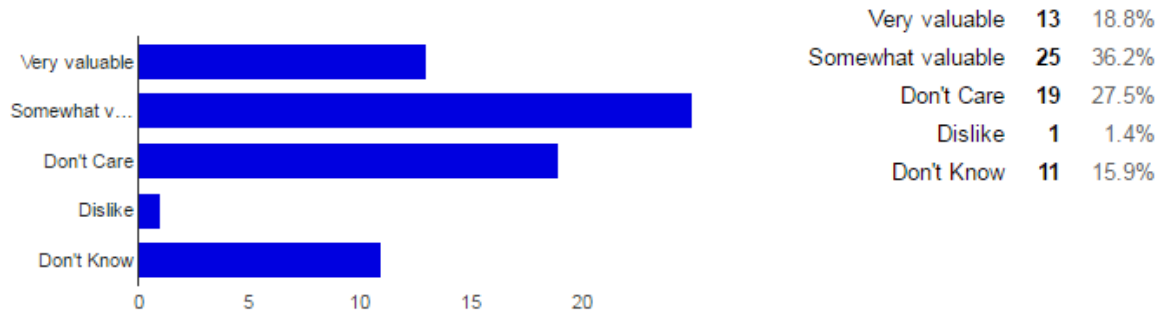
News feeds filtered by topic [How valuable would the following features be to you?]

Very valuable	17	24.6%
Somewhat valuable	18	26.1%
Don't Care	24	34.8%
Dislike	7	10.1%
Don't Know	3	4.3%
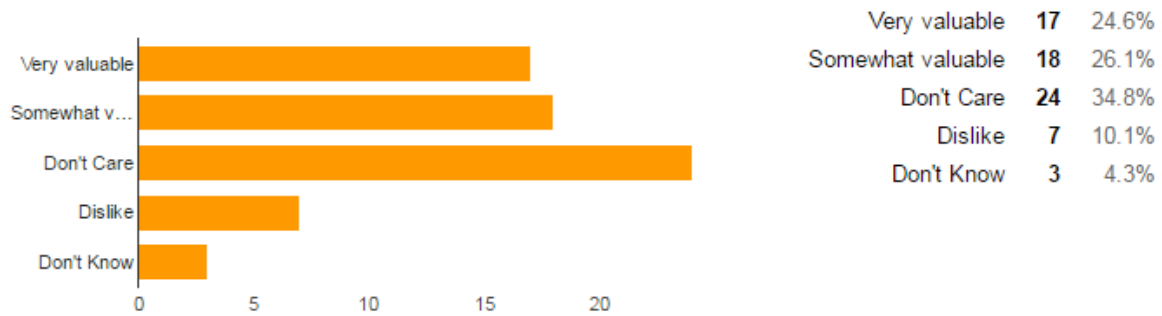
Search capability [How valuable would the following features be to you?]

Very valuable	55	74.3%
Somewhat valuable	15	20.3%
Don't Care	4	5.4%
Dislike	0	0%
Don't Know	0	0%
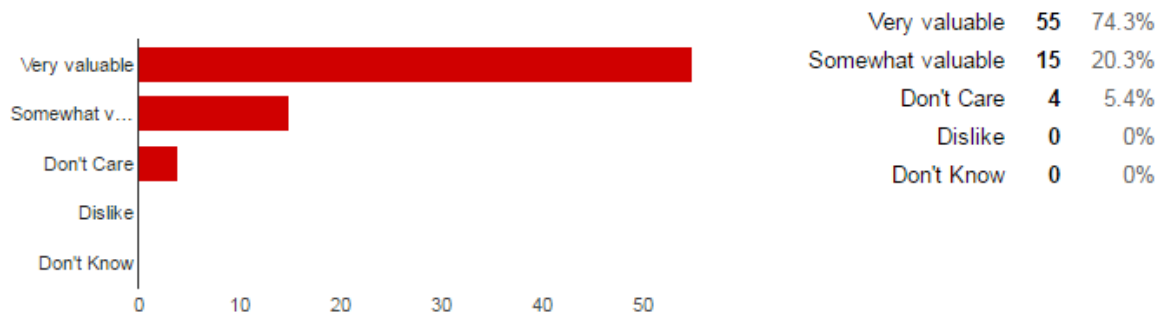
Ease of navigation [How valuable would the following features be to you?]

Very valuable	56	76.7%
Somewhat valuable	12	16.4%
Don't Care	4	5.5%
Dislike	0	0%
Don't Know	1	1.4%
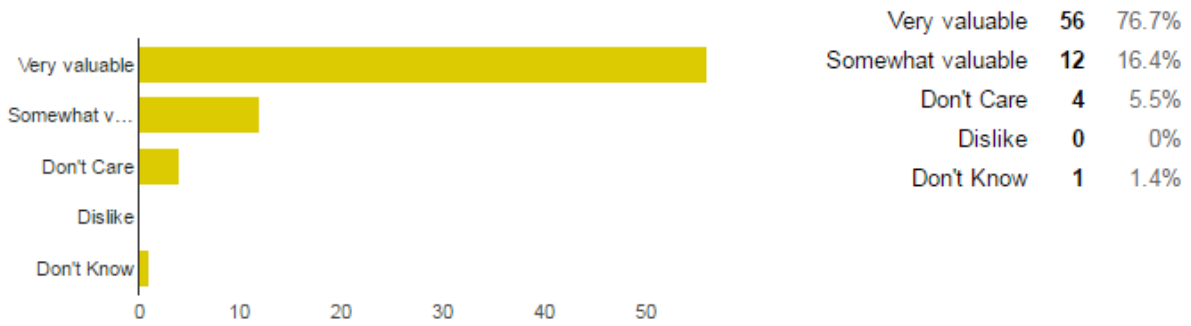
Smartphone-friendly [How valuable would the following features be to you?]

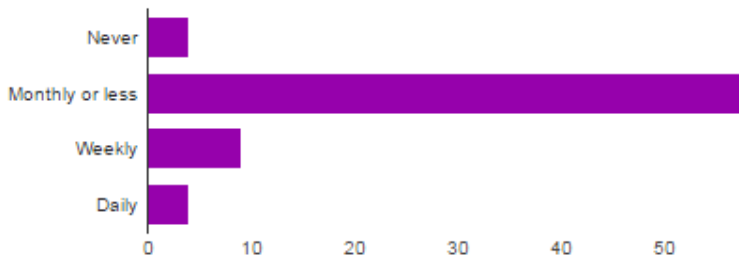|		
Very valuable	34	45.9%
Somewhat valuable	21	28.4%
Don't Care	14	18.9%
Dislike	3	4.1%
Don't Know	2	2.7%
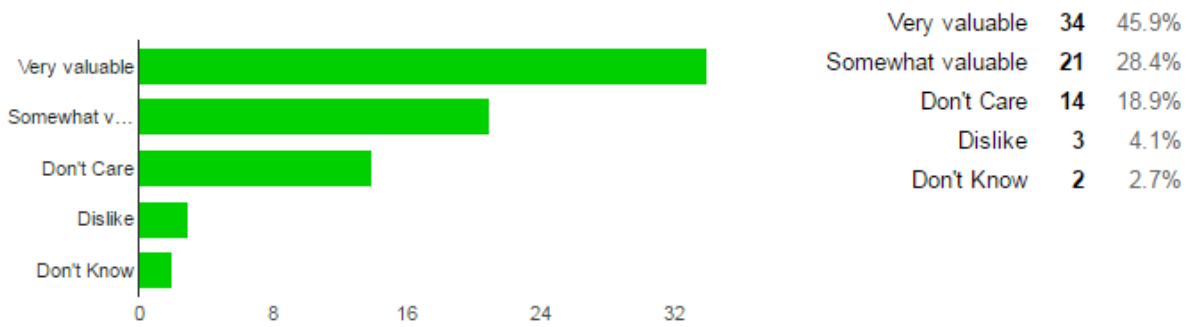
Are you interested in serving on an advisory committee to work with our website developer? Or are you interested in beta-testing new website features?
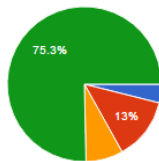
Yes -- advisory committee	3	3.9%
Yes -- beta testing	10	13%
Yes -- both	6	7.8%
No	58	75.3%

visit uhills.org [How often do you typically...]

Never	4	5.3%
Monthly or less	58	77.3%
Weekly	9	12%
Daily	4	5.3%

visit icha.uci.edu [How often do you typically...]
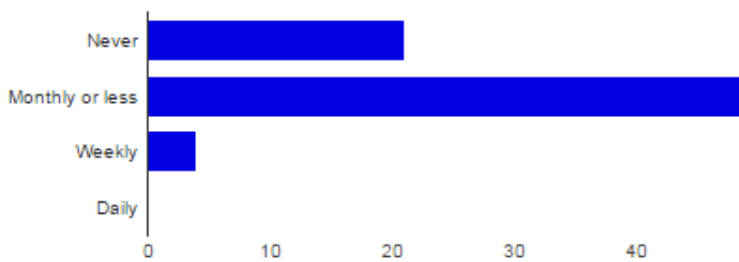
Never	21	28.4%
Monthly or less	49	66.2%
Weekly	4	5.4%
Daily	0	0%

reserve bbqs/fields/rooms in UHills [How often do you typically...]
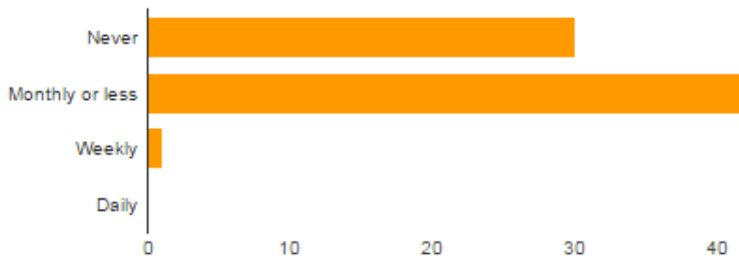
Never	30	41.1%
Monthly or less	42	57.5%
Weekly	1	1.4%
Daily	0	0%

post something on the listserv [How often do you typically...]
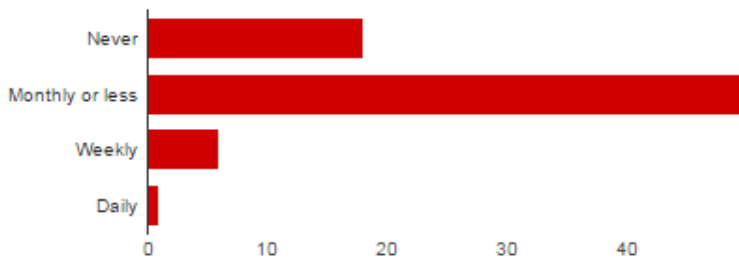
Never	18	24%
Monthly or less	50	66.7%
Weekly	6	8%
Daily	1	1.3%

read listserv posts [How often do you typically...]
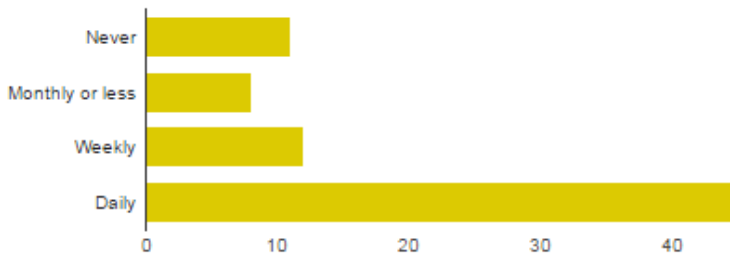
Never	11	14.5%
Monthly or less	8	10.5%
Weekly	12	15.8%
Daily	45	59.2%

visit nextdoor.com [How often do you typically...]
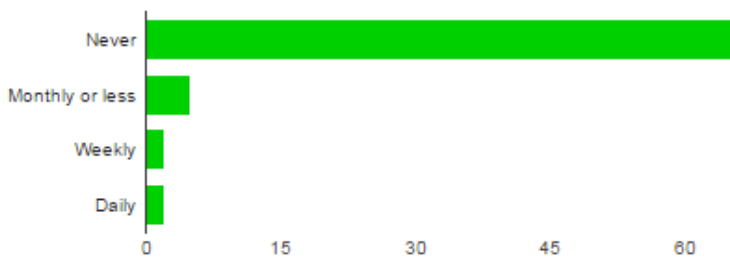
Never	66	88%
Monthly or less	5	6.7%
Weekly	2	2.7%
Daily	2	2.7%

visit facebook.com [How often do you typically...]
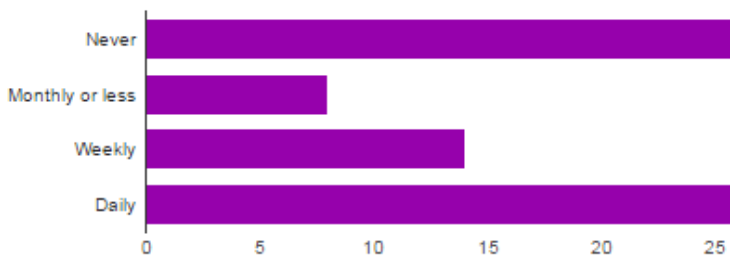
Never	26	35.1%
Monthly or less	8	10.8%
Weekly	14	18.9%
Daily	26	35.1%

Number of daily responses
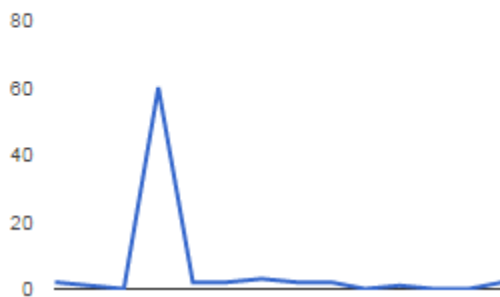
Suggestions/Comments/Feedback:

Be able to enter information for visitor parking passes for the apartment communites within UniHills. As of right now, we must go up to the community center to get a pass, which is inconvenient, and only open during business hours. Student housing is able to enter license plate information for visitors on the computer. It would be so helpful if we could do the same!
Please let users set their own passwords. I can never remember how to login so I don't use it. The most useful part for me is the contractor recs. It would be great if this and other features didn't require you to log in.
id like to have an area where locals can post availability for babysitting, dog walking etc
People should be prevented of using the webpage to advertise established businesses (like dental, roof repairs etc). It clutters the ad section
The most important feature is security because you require residents to be verified by their home address. Depending on the platform you use (joomla, wordpress, custom .net, etc), you may want to use a firewall (sucuri.net for example) as well as require users to create a secure password (with cap letter, symbol, etc.).
A link on the ICHA website to the residents' site would be helpful.
A community-only photo gallery of community events such as movie night would be good, but there are so many other options for individual photo galleries that Uhills doesn't need one.
Home repair crises could/should be listed--like the number of slab leaks reported per month! (And who fixed them)
Security (user accounts and Mgmt) is very important. It's covered well in the draft specifications but why isn't it included here?
Keep it simple; many websites are unusable these days because they try to be all things to all people and rely on too many external scripts, etc.
I think the keep it simple stupid approach is best. The two things on the list serv that are to my mind should be separated from other posts are the freecycle and contractor recs. If those could be made as a web post area that is easy to both post and read apart from the list serv, that might be nice. The May I borrow your goat thing was a good idea, but too much trouble to navigate. Clearly many of our elderly readers do not have a deep well of tech skills so you should encourage the "least among us" to beta test changes. Actively recruit those posters that hit reply to add comments to list serv without deleting the text below (my pet aggravation). I would think that the list serv should be resident restricted (having read the draft).
Ability to list rooms available for rent by homeowners (date, room description, price, etc.) Daily digest (must accumulate emails and deliver only once per day at a time specified by user); Also please please please set up in such a way that users have to initiate a new conversation/inquiry by sending a new email - instead of responding to some old email on some completely unrelated subject; Also it's critical that the email digest can be read on a mobile phone. I currently cannot open the email digest attachments on my mobile phone. I get dozens of emails daily at work (I'm not a professor) and rarely turn on my home computer at the end of the day to view non-work emails. Sometimes I get UHills-related messages too late to respond. Also include linkage to ICHA Website Do not make having a Facebook page a requirement to sign in
I would suggest to consider adding a wiki providing documentation and how-tos for living in Uni Hills. The wiki should be visible and editable for residents only, and could complement a discussion forum, which is better suited for controversial topics. Right now I have to search the listserv for specific topics of interest, and many posts ask the same questions over and over again.
Ensure privacy. Residents should have the right to *not* be listed in the directory.
I would like to see just the emails and not the email chain that preceded it.