

Non-Emergency Contacts

Q: I have a non-emergency request about:

- Pool/spa areas
- Streets/sidewalks
- Play equipment
- Overflowing trash cans

A: Contact ICHA Asset Management: Ron.Reid@icha.uci.edu (949) 824-2432

Q: I have a non-emergency request about:

- Landscaping/trees
- Irrigation
- Pest control
- Architectural/property improvements

A: Contact Community Management: Kim.Hockings@icha.uci.edu (949) 824-2424 or Nina.Salcedo@icha.uci.edu (949) 824-2707

After-Hours Emergency Contacts

- **Facilities Management** (on-call employee): (714) 953-7002
- **O'Connell Landscaping** (broken sprinkler, running water, fallen tree) (800) 339-1106
- **Pool (Pool Pros):** (562) 824-7534