

Non-Emergency Contacts

Q: I have a non-emergency request about:

- Pool/spa areas
- Streets/sidewalks
- Play equipment
- Overflowing trash cans

A: Contact ICHA Asset Management:

Ron.Reid@icha.uci.edu

(949) 824-2432

Q: I have a non-emergency request about:

- Landscaping/trees
- Irrigation
- Pest control
- Architectural/property improvements

A: Contact Community Management:

Kim.Hockings@icha.uci.edu

(949) 824-2424

Nina.Salcedo@icha.uci.edu

(949) 824-2707

Q: I am a renter. How do I submit a work order?

A: Log in to the [Renter Portal](#) and complete a maintenance request, or contact the Rental Office at rentalhousing@icha.uci.edu or (949) 824-6254